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Extended Limited Warranty **FAQ**

Q. Who will be able to offer the Extended Limited Warranties?

A. Generac Residential and Commercial dealers.

Q. Will there be a discounted price for PowerPro Dealers?

A. Yes, please see the Dealer Connection Product Catalog for your pricing.

Q. Will dealers be able to upgrade consumers with an existing 5 year warranty?

A. No, the 7 and 10 year warranties are only available for generators that have been activated within the last 12 months or new generator sales.

Q. When will the 7 and 10 Year Extended Limited Warranties be available for sale?

A. They are available for sale immediately.

Q. How do I purchase a 7 and 10 Year Extended Limited Warranty?

A. You can purchase these through your secure Dealer Connection sales account.

Q. What coverage is provided by the 7 and 10 Year Extended Limited Warranty?

A. Comprehensive coverage is provided for parts and labor and limited coverage travel charges.

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Extended Limited Warranty FAQ

Q. Are extended warranties available for all brands?

A. No, there are no extended warranty option available for Eaton or Siemens. They are available for Honeywell.

Warranty Availability Grid

Air Cooled Extended Warranty Grid - Months				
Item #	Control Panel	Labor	Travel	Parts
EXTWRTYAIR2013	Evolution	60	60	60
EXTWRTYAIR7C	Evolution	84	84	84
EXTWRTYAIR10C	Evolution	120	120	120

Liquid Cooled Extended Warranty Grid - Months Coverage					
Item #	Control Panel	Labor	Travel	Parts	KW Range
EXTWRTYLCSM2013	Nexus/Evolution	60	60	60	22-60
EXTWRTYLCLG2013	Nexus/Evolution	60	60	60	70-150
EXTWRTYLCSM7C	Nexus/Evolution	84	84	84	22-60
EXTWRTYLCG7C	Nexus/Evolution	84	84	84	70-150
EXTWRTYLCSM10C	Nexus/Evolution	120	120	120	22-60
EXTWRTYLCG10C	Nexus/Evolution	120	120	120	70-150

The 5, 7 and 10 year extended limited warranties are not available on EcoGen or CorePower models. The 7 and 10 year extended limited warranties are not applicable to Synergy, only the 5 year comprehensive warranty is available. The 5 Year Extended Limited Warranty not applicable to Honeywell air-cooled models.

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